



RETURN GOODS FORM

Your complete satisfaction is our guarantee.

To ensure your return is processed without delays please call our Customer Service at (800) 653-6556 to receive your Return Authorization Number (RA#) or email us anytime at customerservice@destinationlighting.com and we will get back to you within one business day.

Hours: Monday through Friday 7 a.m. - 5 p.m. PST. Sunday 11 a.m. - 4 p.m. PST

Please note returns made without an RA# may not be accepted or processed for refunds.

After you receive your RA# via phone or email, follow these 4 easy steps to ensure proper processing of your return.

- 1. Complete the Return Goods Form** included with your original shipment. Write your RA# on the space provided near the bottom of the address label on the Return Goods Form.
- 2. Prepare the carton for shipping.** Remove the address label from the Return Goods Form and attach it to the outside of the shipping carton. Place your completed Return Goods Form in the carton. All merchandise must be in the original packaging.
- 3. Ship returns via your preferred carrier to the address listed on the return goods form: Destination Lighting 26 South Hanford St. Seattle, WA 98134.** All shipping and return costs are non-refundable. We encourage the use of carriers that provide tracking numbers or proof of delivery receipts as we cannot issue refunds without documentation of receipt and delivery.
- 4. A refund will be issued to your credit card** once the return is received and processed at our warehouse in its original packaging.

Our retail stores do not currently accept Web order returns without prior authorization.

Special Order products and items that have been customized, converted or installed are not returnable.

----- CUT HERE AND RETURN BOTTOM PORTION -----

RA# _____

FULL NAME _____

ADDRESS _____

CITY _____ STATE ____ ZIP _____

PHONE _____

EMAIL _____

QTY	PRODUCT ID	TITLE	REASON

Return Reason Codes:

- A - Not as expected, didn't like
- B - Shipping Damaged
- C - Defective
- D - Not what ordered
- E - Overship
- F - Other

FOLD HERE

**TO: DESTINATION LIGHTING
ATTENTION: RETURNS
26 SOUTH HANFORD
SEATTLE, WA 98134**

FROM _____

RA# _____